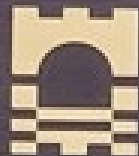# TUS

Technological University of the Shannon:
Midlands Midwest

Ollscoil Teicneolaíochta na Sionainne:
Lár Tíre Iarthar Láir

www.tus.ie

TUS Midlands Midwest

How to operate charger.

- Download EV Box charge app on (Android or IOS).
- Register your account and add a valid payment method.
- Plug cable into charge. Press charge or start session on app.
- When finished charging press end session on app and disconnect car from charging point.

When charging is complete, please respect other users and remove your vehicle to another location.

In the event of an issue.

- Sometimes end session button disappears on the app and you may need to reboot app and try again.
- If the charging station light is red and you are unable to disconnect your cable please call **+44 1908 933921** and press option 2 followed by option 1 for 24 hour support the operator will then reboot the system. Please reference the following station number to the operator **EVB-P21211531**