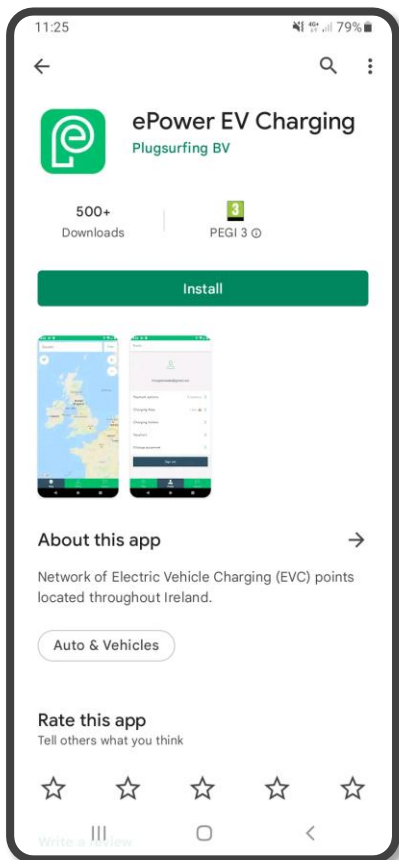


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App Registration & User Guide



Download the
ePower EV Charging App



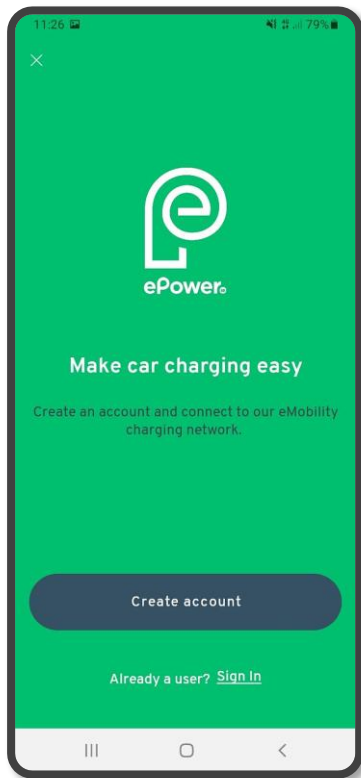
<https://play.google.com/store/apps/details?id=com.fortum.epower>



<https://apps.apple.com/gb/app/epower-ev-charging/id1463758708>



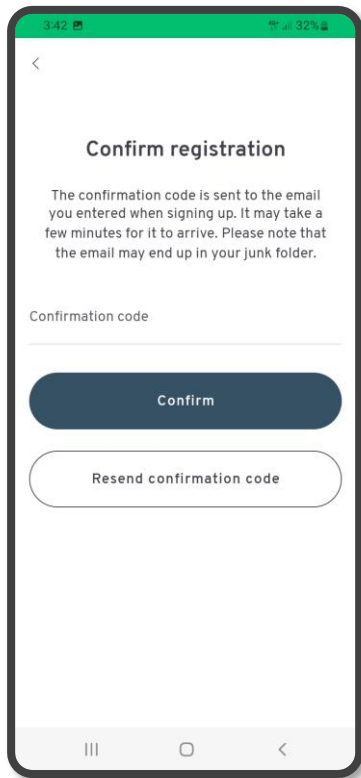
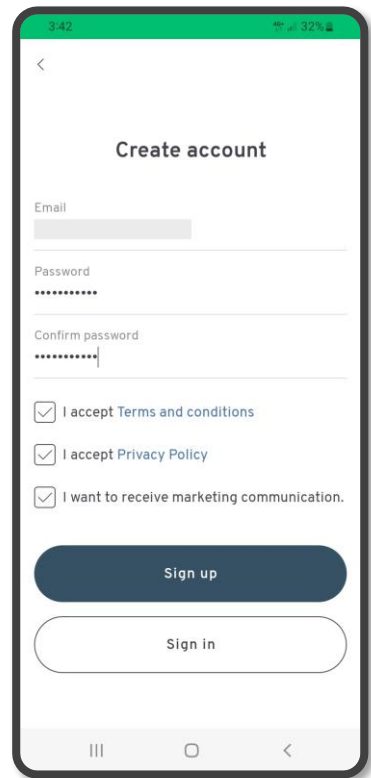
Create user account



Click on
Create account



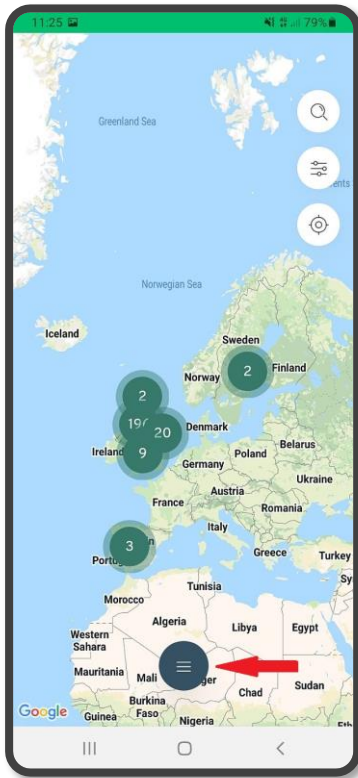
Insert you email address
and password
and click Sign Up



Wait for email with
verification code
and insert it to
confirm registration



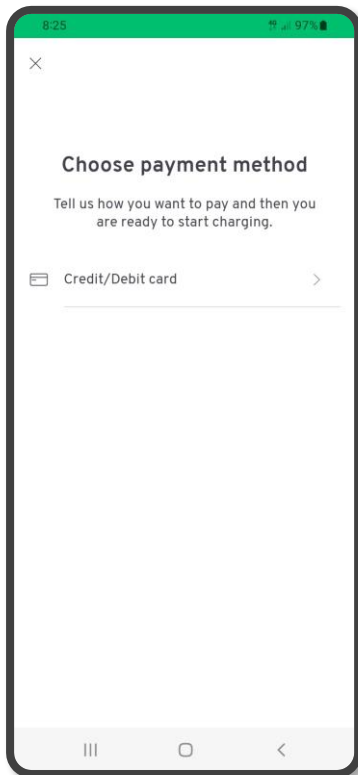
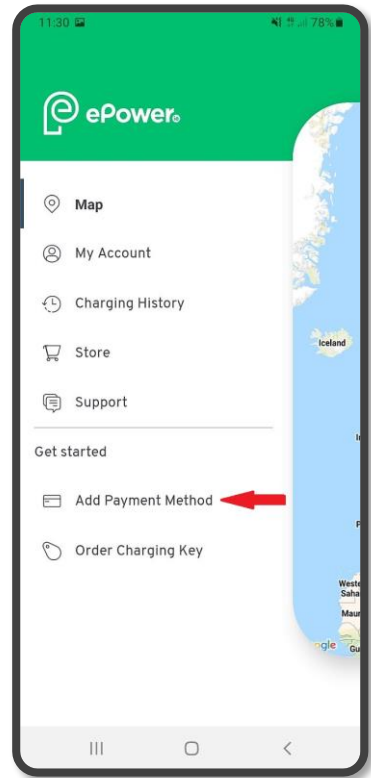
Add Payment Method



Click on the Blue Button



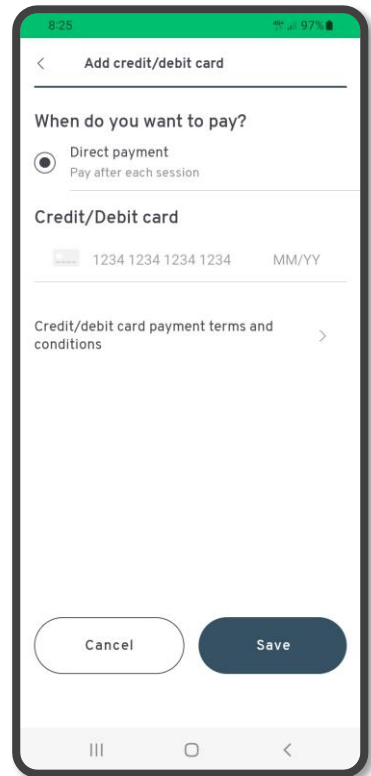
Select Add Payment Method



Click on Credit/Debit card



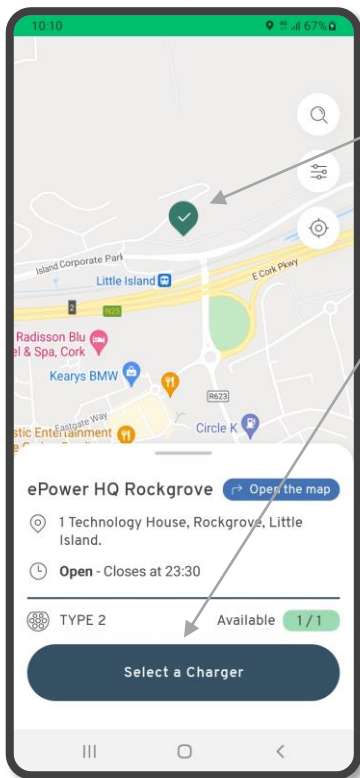
Insert Credit/Debit card number and click Save. You will need to confirm on your banking app.



Using the Mobile App

Find the charge point using **Search**

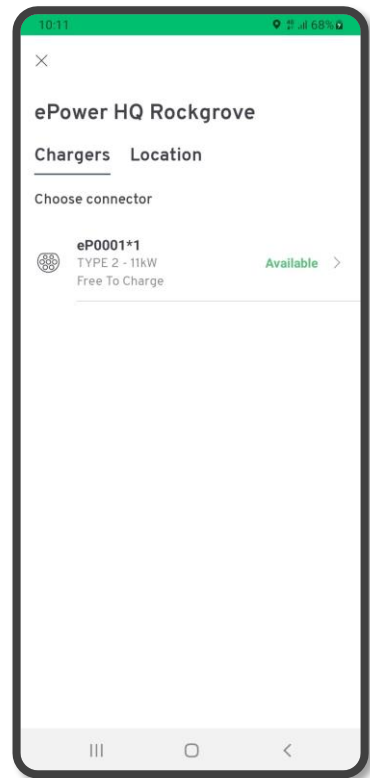
Or zoom in on the **Map** to the area you're interested in

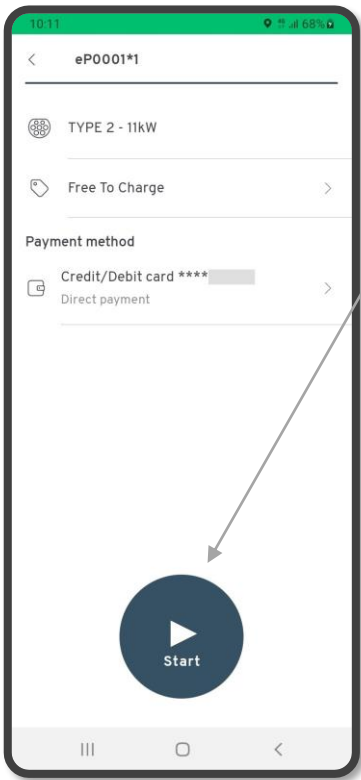


1. Click on the **map pin**

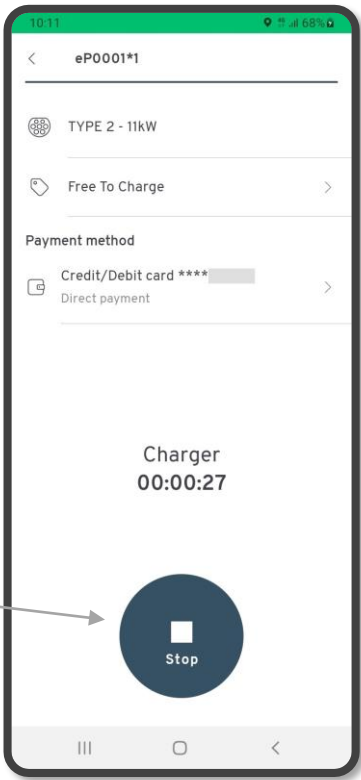
2. Click on **Select a Charger**

3. Select one of the connectors shown (you will find the corresponding number on each socket of the charger)

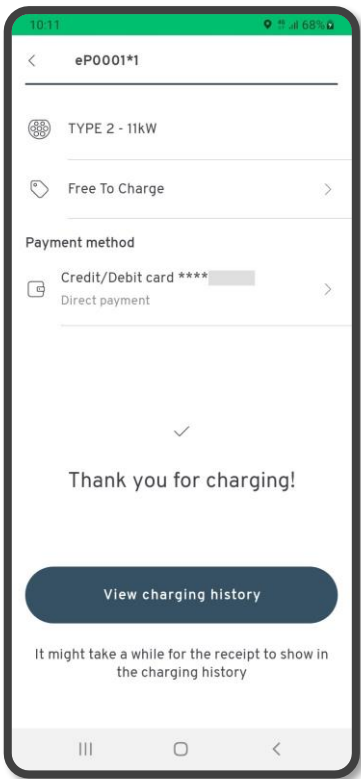




Begin charge session by pressing the **Start** button

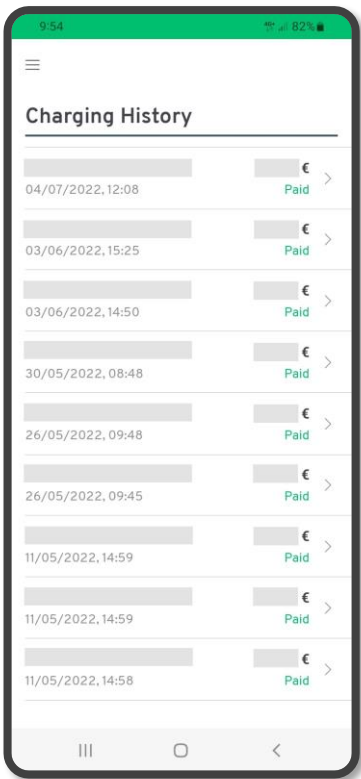


Once charging has been started in the app you will see the duration of the charge and a **Stop** charging button to finish the charge session.

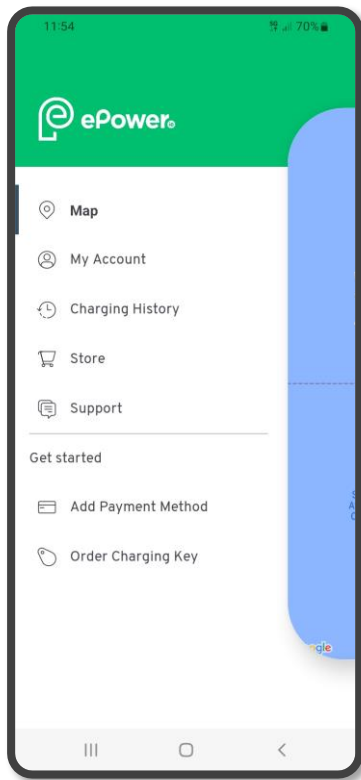


After stopping the session, the app will give you access to a summary of your transaction.

Select the charging session to view details.



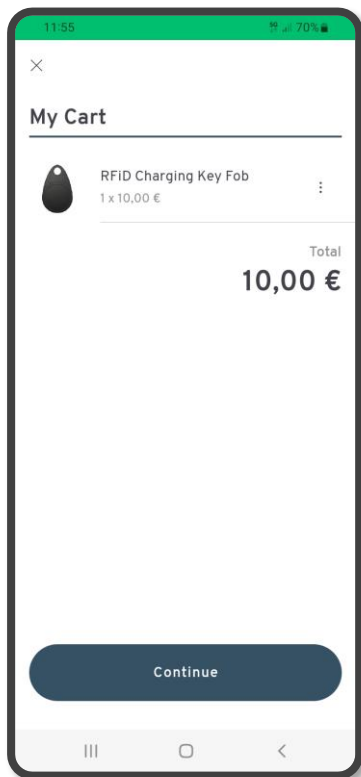
Ordering RFID Charging Key Fob (optional)



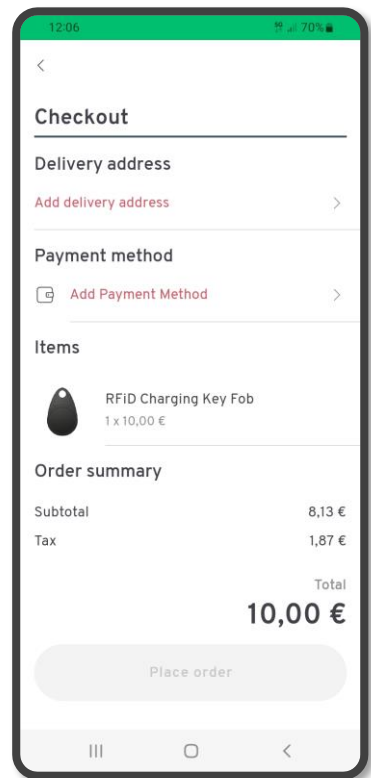
Click on
Order Charging Key



Select the key fob
in the Store,
and add to cart.
Please note:
**Prices are subject
to change.**



View My Cart
and press Continue



Complete Checkout
and press Place Order

Charging may be started using either the ePower app or an ePower RFiD card.

Steps below are for charging using your RFiD.

To use the mobile app, simply follow the same steps but instead of using the RFiD in steps 3 and 4, use the app as described previously.

Starting the charge.

1. Plug the lead into your car



2. Plug the lead into the charger

3. Swipe your RFiD card on the reader.



Stopping the charge.

4. Swipe your RFID card on the reader (make sure to use the same card that was used to start the session)



5. Wait for a couple of seconds for the charger to unlock the cable (you will hear a clicking sound)



6. Remove the lead from the charger

7. Remove the cable from your car

If you have trouble with this step – press the unlock button on your car keys to unlock the cable from the car – be quick, it will lock again in a couple of seconds!



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lead the charge

Dublin, Cork, Limerick, Galway